İSTANBUL
OKAN ÜNİVERSİTESİ

BUSINESS CONTINUITY POLICY

Istanbul Okan University regards ensuring the continuity and resilience of education and teaching, research, community engagement, and administrative processes as an integral part of its institutional quality assurance system and risk management approach. The University plans, implements, monitors, and continuously improves its business continuity activities in accordance with national and international standards.

Policy Core Actions;

- Prioritize the life safety and physical security of students and academic and administrative staff during disasters, crises, and emergencies, ensuring the continuity of safe environments.
- Identify critical processes and services and enhance business continuity capacity through regular business impact analyses and risk assessments.
- Implement, maintain, and continuously improve the business continuity system in accordance with the ISO 22301 Business Continuity Management System standard.
- Define, monitor, and regularly review acceptable service interruption periods to ensure service continuity.
- Develop alternative academic arrangements, digital infrastructure, and remote access solutions to maintain uninterrupted education and teaching activities and operational continuity.
- Establish preparedness, response, recovery, and crisis communication plans for disasters, crises, and emergencies, and to enhance institutional readiness by testing these plans through regular drills.
- Prioritize the safety of all stakeholders and their access to essential services during crises to ensure service continuity.
- Evaluate business continuity performance during management reviews, provide necessary resources, and monitor system effectiveness.
- Regularly review and continuously improve the business continuity system in light of lessons learned and performance results.

