İSTANBUL
OKAN ÜNİVERSİTESİ

QUALITY POLICY

Istanbul Okan University is committed to operating its quality assurance system effectively in accordance with the principles of stakeholder participation, transparency, accountability, and continuous improvement. Adopting a holistic approach to quality in education and teaching, research and development, community engagement, and internationalization, the University aims to assure and sustain the quality of all its activities. Quality assurance processes are planned, implemented, monitored, and continuously improved in light of results obtained, based on the Plan–Do–Check–Act (PDCA) cycle.

Policy Core Actions;

- Adopt a student-centered approach in education and teaching and ensure that program competencies and learning outcomes are monitored and improved.
- Enhance institutional effectiveness by supporting decision-making with data analysis based on performance indicators, surveys, feedback, and external evaluation results.
- Manage academic and administrative processes within clearly defined responsibilities, anticipate risks, plan improvement activities, and monitor their outcomes.
- Ensure the active participation of internal and external stakeholders in quality processes, systematically evaluate feedback, and share results.
- Promote academic integrity, research ethics, gender equality, and inclusion, and provide accessible and barrier-free learning environments.
- Ensure compliance with national and international legislation, the *YÖKAK* (Turkish Higher Education Quality Council) regulations *Türkiye Yükseköğretim Yeterlilikler Çerçevesi – TYYÇ* (Türkiye National Qualifications Framework for Higher Education), and accreditation standards.
- Support digital transformation in quality processes and promote practices focused on sustainability and innovation.
- Support the achievement of objectives established in the strategic plan to ensure the effectiveness of the quality assurance system.
- Implement performance monitoring and evaluation mechanisms and foster an institution-wide culture of continuous improvement based on the data obtained.
- Ensure continuity in quality and accreditation processes and embed a holistic quality management approach throughout the institution.

